Dear Friends,

The Franciscan Renewal Center—also known as the “Casa de la Pur Y Renu” or simply “the Casa”—is pleased to share our Annual Ministry Report. Fiscal Year 2013 with you. For the 11th consecutive year and because of your generosity, we were able to meet the demand for a variety of services while providing for our increased expenses. As the Casa’s community continues to change, so do our efforts to provide members with unique ways to deepen their faith and enrich their lives through spiritual growth, healing and transformation, and service to others. With an estimated 127,500 visits to the Casa each year, we continue to offer affordable, quality programs and ministries that are as diverse as the evolving needs of the community. We continue to embrace our commitment to responsible fiscal stewardship, while remaining ever-growing with the deepest financial or spiritual needs. The Casa changed very little—began as it was; in the words of one community member, “It was in the middle of a turbulent year that I renewed my connection with Christ and the Casa. These resources brought me comfort and guidance when I knew not else could.”

Please take a moment to review the Annual Ministry Report enclosed here, which summarises revenues, expenses, and continuing trends at the Casa. Among the highlights compared to last year:

- Nearly 115 new families joined the Conventual Church of Our Lady of the Angels.
- 71 additional non-regularly scheduled Liturgies were provided to community members who increasingly turn to the Casa for spiritual missions.
- Guests using the Casa for their organizations or meetings conferences grew, while weekend occupancy rates remain 99%.
- 69 participants attended Employment Healing Ministry workshops seeking spiritual healing and personal transformation in the face of current workforce challenges.
- Three new ministries (Habitat for Humanity, Care for Creation, and Beyond Just Faith) were formed to serve emerging needs across central Arizona.
- Over 800 estimated volunteers shared their time and talent in support of the Casa’s good work.
- 33.5% less paper was used and 52 tons of glass, paper and plastic were recycled—helping us improve our commitment to responsible use of the environmental resources around us.
- Program approval ratings remained high—above 98%—for retreat, workshop and class participants, reflecting 1,318 evaluations.

Our ever-changing community brings with it the challenges of sustaining a heavily-used campus and increased need for manpower and maintenance. Through strong expense control and careful cost analysis with outside independent sources, tremendous improvements were made to programs, staff, and facilities. We were able to install many new air conditioning systems, replace some aged and damaged roofs, and improve the location’s kitchen equipment and teleconference technology. A restricted Capital gift allowed us to make very visible and needed renovations to our courtyard and certain guest lodging areas. We evaluated our retreats and adult education programs to ensure sound alignment and phased out those that weren’t of questionable relevancy. We realigned staff job descriptions to ensure that a cohesive team puts every dollar to work in the best way. An independent review of the Casa cash handling procedures and other ancillary financial processes found no critical weaknesses.

We cannot look back on the year without celebrating your financial generosity and commitment to our shared vision of being an open door to all who seek faith through the Franciscan Way. We are encouraged and excited looking forward, because of the changing community comes a deeper resolve to welcome all in search of spiritual growth, healing and transformation and service to others. With God’s grace and guidance, and with great gratitude for your continued support, we look back on a successful year and thank you for sharing in our journey together.

Peace & Good,

Charley Brown
General Manager & Chief Executive Officer
Peace Renewable Good.

Franciscan Renewal Center

Quality built by community

Through the generosity of thousands of community members, friends and foundational grants, the Casa was able to meet the demands of a changing population and operate within a balanced budget in regard to operational revenues and expenses for the fiscal year ended August 31, 2013. With your support we continued to create impetuous opportunities for spiritual growth, healing and transformation, and service to others, while maintaining and improving our campus in preparation for future growth.

Fiscal 2013 revenues

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>A: Liturgical and Pastoral Ministries</td>
<td>$1,225,092</td>
</tr>
<tr>
<td>B: Ministerial Services1</td>
<td>$1,175,442</td>
</tr>
<tr>
<td>C: Fundraising – Sustainability</td>
<td>$966,314</td>
</tr>
<tr>
<td>D: Net Investment Activities</td>
<td>$357,892</td>
</tr>
<tr>
<td>E: Other Revenues</td>
<td>$283,349</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES</strong></td>
<td><strong>$4,100,103</strong></td>
</tr>
</tbody>
</table>

Fiscal 2013 expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>F: Guest Services2</td>
<td>$1,152,069</td>
</tr>
<tr>
<td>G: General and Administrative</td>
<td>$752,418</td>
</tr>
<tr>
<td>H: Liturgical and Pastoral Ministries</td>
<td>$586,053</td>
</tr>
<tr>
<td>I: Ministerial Services1</td>
<td>$502,614</td>
</tr>
<tr>
<td>J: Depreciation Expenses</td>
<td>$232,364</td>
</tr>
<tr>
<td>K: Fundraising – Sustainability</td>
<td>$283,404</td>
</tr>
<tr>
<td>L: Other Non-Operating Expenses</td>
<td>$14,938</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$2,425,312</strong></td>
</tr>
</tbody>
</table>

Core numbers

- 631 Liturgies
- 2,006 Fares in Residence
- 83,972 Exchangers Shared

Ministerial, liturgical and other revenues

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ministry</td>
<td>$2,300,000</td>
</tr>
<tr>
<td>Other</td>
<td>$2,300,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$4,600,000</strong></td>
</tr>
</tbody>
</table>

Quick facts

- **2013 Fiscal Year**
- **Change FY 2013**
- **Change FY 2012**

**SPiritual growth**

<table>
<thead>
<tr>
<th>Category</th>
<th>2013</th>
<th>Change FY 2013</th>
<th>Change FY 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Church of Our Lady of the Angels</td>
<td>3,000</td>
<td>-5.9% to 3,100</td>
<td>+10.0% to 3,200</td>
</tr>
<tr>
<td>Total Attendees</td>
<td>10,000</td>
<td>-5.3% to 10,400</td>
<td>+9.1% to 11,000</td>
</tr>
<tr>
<td>Total Contributions</td>
<td>476,000</td>
<td>-7.0% to 490,000</td>
<td>+11.2% to 520,000</td>
</tr>
<tr>
<td>Adult Education &amp; Retreats</td>
<td>5,000</td>
<td>+1.6% to 5,000</td>
<td>+2.1% to 5,000</td>
</tr>
<tr>
<td>Spiritual Directors</td>
<td>44</td>
<td>+1.6% to 44</td>
<td>+1.1% to 44</td>
</tr>
</tbody>
</table>

**Religious & transformation**

- 5,500 Grieving Rites of Passage: partial year data: partial year data
- 28 Licensed Professional Counselors: unchanged: unchanged from 28
- 4 Support Groups: unchanged: unchanged from 4
- 90 Participants in Employment Healing Ministry: +14% to 42: NA

**SERVICES TO OTHERS**

- 99% of all services required: +14% to 99: NA

**Other**

- $4,200 Annual Contributions: -29% to $2,000: 52% to $7,000
- $17,500 Endowed Contributions: +2.5% to $40,000: 25% to $52,000
- $9,000 in Fatal Wounds for Project Construction: +1.6% to $5,000: $5,000
- $500 Recycled Religious: +9.5% to $75: NA
- $800,000 in Grants for Disaster Response: -35% to $500,000: -7% to $570,000
- $3,200 in Direct Expenses: +4.7% to $3,000: -1.1% to $3,000

1 Includes all other RFA funds.
2 Includes RFA for children.
Fiscal accountability at the Casa

The Franciscan Renewal Center (FRC) operates under a unique governance structure, involving friars, staff, and volunteer professionals who cooperatively share time and expertise to support the community as a whole.

Day-to-day operations are jointly led by a member of the Order of Friars Minor, serving as Executive Director, a General Manager/Chief Executive from the lay community, together report to and receive guidance from the Provincial Board and the FRC Board of Directors - 13 additional community members with professional expertise in various disciplines ranging from investment planning, law, technology, healthcare leadership, education, and more. Within the Board, the FRC Finance Committee includes Certified Public Accountants (CPAs) and individuals with various business and financial expertise.

Each year, the Board of Directors and Finance Committee present the financial position of the FRC and related statements of activities and cash flows in accordance with Statements on Standards for Accounting and Review by the American Institute of Certified Public Accountants. The Finance Committee of the Board of Directors thoroughly reviews statements to ensure they are free of material errors and omissions. Further, the Board Chair and Treasurer, along with the Executive Director and General Manager, review materials and are in agreement that they represent the current financial standing of the organization. The FRC follows Generally Accepted Accounting Principles and other local and reporting guidelines established for non-profit organizations.

Presented here is a summary of those documents for the fiscal year 2012-13, ended Aug. 31, 2013. It is only through such generous community interaction that the Casa remains a place that welcomes all and serves all.

Doug Olson
Chairman, Board of Directors
Carole Whittaker, Ph.D.
Treasurer, Board of Directors

The topics always expand my growth as a Christian and as a human being.” RETREAT PARTICIPANT, FEBRUARY 2012

Our Values in Action and in Celebration

Volunteer Ministries during 2012-13 in support of spiritual growth, healing and transformation, and service to others included:

FATH OF ACTION

• Andre House
• Apache Eye Trade
• Care for Creation
• Employment Healing
• English as a Second Language
• Fair Trade Coffee & Chocolate
• Franciscan Missions
• Global & Cited
• Habitat for Humanity
• Joe Fitts’s Has Stories and Had Scripture
• Beyond Just Faith
• Pax Christi
• St. Thomas for Neoviscid
• Valley Interfaith Project
• Veterans & Military Families

SUSTAINABILITY, CAPITAL & LEADERSHIP

• Ambassadors Team
• Building Committee
• Campaign Cabinet
• Church Design Committee
• Community Committee
• Gratitude Team
• Leadership Gifts Committee
• Sustainability Committee
• Board of Directors

COUNSELING

• Depression & Anxiety Group
• Discern & Separation Group
• Gonad Therapy Support Group
• Grief & Loss Support Group
• Individual Counseling

LITURGICAL

• Altar Lectors
• Art & Environment
• Care & Consolation (Reinforcement)
• Cantors
• Choir
• Children’s Celebrations
• Eucharistic Bread & Wine
• Eucharistic Celebrations
• Hospitality, Poor Mass Hospitality
• Infant Baptism
• Liturgical & Crosses
• Lectors
• Liturgical Movement (Diocese)
• Ministers of the Eucharist
• Prayer Partners
• RCIA (Rite of Christian Initiation of Adults)
• Sick & Homebound
• Special Preparation for Children
• Single Adults
• Young Adults
• Youth Ministry (Jr. High and Sr. High)